Block	A range of water (HCF) or electric (KWH) usage subject to the same cost per unit as defined in the rate schedule.
C.I.C. Capital Improvement Charge	To fund the water fund capital improvement program.
Customer Charge	Cost of billing, metering, customer service, and call center expenses.
Demand	Actual power in kilowatts (KW). Billing Demand is the maximum demand over a 12-month period. (demand meters only).
Distribution Charge	Distribution costs including operation and maintenance, capital investment, and debt service.
Electric Utility Assistance Programs	Pasadena Cares and Cares Plus Programs. Assistance for income qualified, seniors and permanently disabled customers.
Energy Charge	Wholesale cost of acquiring energy.
Estimate	Estimated reading is shown only when the meter was not read, usually due to a lack of access.
HCF	Hundred Cubic Feet - a billing unit of water equivalent to 748 gallons.
кwн	Kilowatt-hours - A billing unit of electric energy equivalent to one 100-Watt light bulb, burning for ten hours.
MULT (Multiplier)	Numerical constant applied to meter readings to convert dial readings to billing units (see HCF and KWH).
PF	Power Factor - Reflects the ratio of real (or true) power to apparent power (KVAR-H demand meters only).
Project A.P.P.L.E.	A fund of deductible donations used to help residential customers unable to pay a utility bill due to unforeseen hardship.
Public Benefit Charge	A State mandated charge to fund Lifeline, Utility Assistance, energy efficiency, and renewable resources programs.
Refuse Service	Trash collection
S.L.A.T.S.	A tax collected for the City to offset the maintenance and utility costs associated with Street Lights and Traffic Signals (SLATS).
State Environmental. Surcharge	Collected for the California State Board of Equalization
Transmission Charge	Transmission and electric power dispatching expenses.
Underground Surtax	A tax collected for the City for the power line conversion program that places overhead power lines underground.
Utility Users Tax	A tax collected for the City based on a percentage of electric and water charges